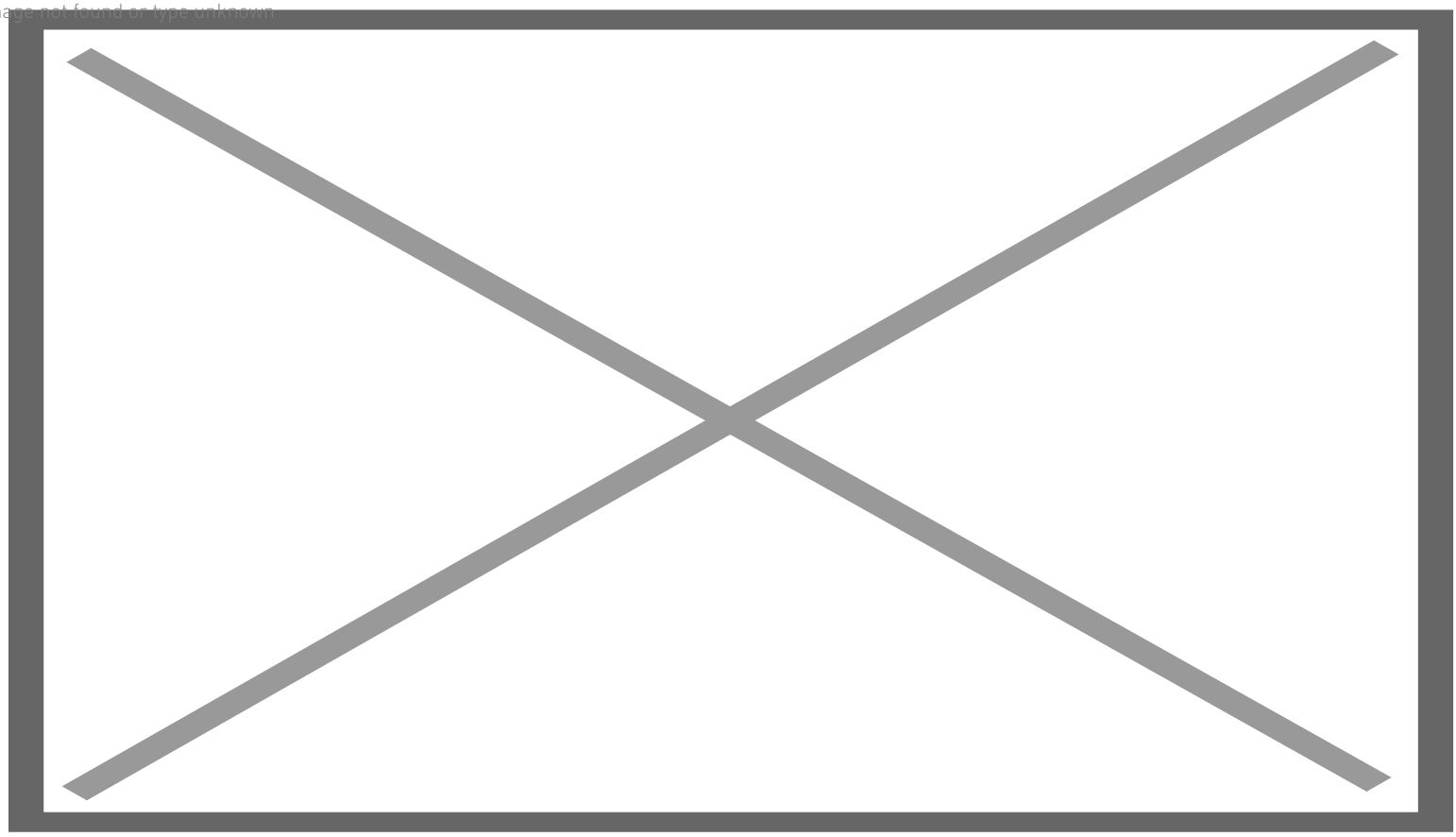
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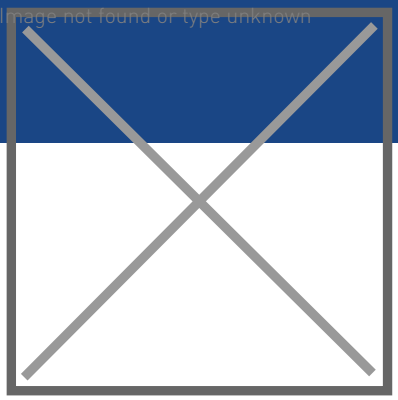
Empresa de serviços profissionais e Consultoria de Tecnologia 1 ASEAN

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Empresa de serviços profissionais e Consultoria de Tecnologia 1 ASEAN

TARGET PRICE
$50,000,000

GROSS REVENUE
$0

EBITDA
$0

BUSINESS TYPE

COUNTRY
India

BUSINESS ID
LI #20220315

Revendedora #1 na região Asean (Brunei, Cambodia, Indonésia, Laos, Malásia, Mianmar, Filipinas, Cingapura, Tailândia, Vietnã) que vende experiência do cliente e tecnologia de call center para empresas médias e grandes. Ambos software de serviço na nuvem e nuvem híbrida com uma base de clientes de contas empresariais líderes.

Com a mudança para uma economia global, sistemas empresariais que permitem com que empresas acessem e manipulem informações estão passando por grandes mudanças. Implantar as soluções corretas com o time correto tem se tornado uma tarefa cada vez mais difícil. Esta empresa é uma consultoria de tecnologia e fornecedora de serviços profissionais focada em otimizar o valor do cliente e gerar uma melhor experiência do consumidor na área de Gestão de Experiência do Cliente (CxM).

Pontos chave

- Pipeline de pedidos com potencial de crescimento de 20% YoY
- 120+ Consultores
- Mais de 75,000 cadeiras
- 100k IVR sob gerência
- Implantações de Voz/Digital/Cognitiva

Uma oportunidade única de penetrar o mercado Asean com o líder em revendas de experiência do cliente e soluções de call center top norte-americanos.

Clientes

- FCA Chrysler, TATA, HSBC, BP e mais.

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