

Empresa de BPO de call center operacional totalmente virtual





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Essa empresa de terceirização de processos de negócios (BPO) 100% virtual é especializada no fornecimento de serviços de assistente virtual de alta qualidade para empresas de diversos setores. Com uma equipe de profissionais experientes e dedicados, a empresa oferece soluções inovadoras e personalizadas que aumentam a eficiência operacional, reduzem os custos e apoiam o crescimento dos negócios. Operando com uma estrutura enxuta e flexível, a empresa se concentra em obter resultados excepcionais por meio de seu modelo de força de trabalho totalmente virtual.

O que diferencia essa empresa no setor de assistentes virtuais é seu modelo de força de trabalho totalmente virtual, que lhe permite oferecer soluções econômicas e dimensionáveis, adaptadas às necessidades exclusivas dos clientes em todo o mundo. Pelo menos 50% de suas operações estão relacionadas ao telefone, com uma parte significativa dedicada a vendas e suporte ao cliente. A empresa é administrada por uma equipe de liderança pequena e prática que mantém relações diretas com os principais clientes, garantindo um serviço personalizado e atenção aos detalhes. O centro administrativo está localizado em Arlington, Tennessee, supervisionando as operações.

Com um forte compromisso com a flexibilidade, a inovação e a excelência operacional, a empresa atende consistentemente às necessidades em constante evolução de seus clientes, oferecendo soluções de suporte virtual confiáveis e de alta qualidade. Ela está bem posicionada para o crescimento sustentado e o sucesso no mercado de terceirização virtual.

Setores

Serviços profissionais, pequenas e médias empresas (PMEs), comércio eletrônico, imóveis, tecnologia

Serviços

- Serviços de assistente virtual
- Atendimento e suporte ao cliente
- Operações de back-office
- Suporte de vendas
- Engajamento omnicanal (voz, bate-papo, e-mail)

Geografia

Com sede nos Estados Unidos e VAs localizados nas Filipinas, a empresa opera de forma totalmente virtual, o que lhe permite prestar serviços a clientes em todo o mundo sem as restrições de escritórios físicos.

Headcount

Assistentes virtuais: 84

Receita

2023: US\$ 1,3 milhão

2024: US\$ 1,3 milhão

Previsão de receita

2025: US\$ 1,3 milhão

GROSS REVENUE

\$ 1,300,000

BUSINESS TYPE

Central de atendimento

COUNTRY

Estados Unidos

BUSINESS ID

L#20250861

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