

Provedor líder de serviços de BPO





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A empresa é uma das principais fornecedoras de serviços de BPO, oferecendo soluções personalizadas para aumentar a eficiência operacional em vários setores. Com uma forte presença em vários países e foco na flexibilidade, a empresa oferece estratégias inovadoras de terceirização e soluções tecnológicas avançadas para lidar com os desafios operacionais específicos enfrentados por seus clientes. A empresa lançou recentemente um programa piloto para contratos de cobrança em Austin, refletindo sua dedicação à expansão dos recursos de serviço. Seu modelo operacional combina opções de entrega onshore, offshore e híbrida, oferecendo aos clientes soluções flexíveis e personalizadas de terceirização. Essa adaptabilidade, aliada ao suporte global 24 horas por dia, 7 dias por semana, posiciona a empresa como um parceiro confiável e dimensionável para empresas que desejam aumentar a eficiência. Com uma forte ênfase na excelência operacional e em tecnologias avançadas, como seu Mecanismo de Processamento de Imagens patenteado, a empresa construiu uma sólida reputação em vários setores, como o piloto de cobranças, o que ressalta seu compromisso de evoluir junto com as demandas do mercado e fornecer soluções personalizadas para seus clientes.

Setores atendidos:

Educação, Telecomunicações, Petróleo e gás, Pedágio, Cobranças de terceiros

Serviços oferecidos:

- Terceirização de processos de negócios (BPO)
- Soluções de eficiência operacional
- Mecanismo de processamento de imagens (IPE)
- Serviços globais 24 horas por dia, 7 dias por semana
- Cenários de terceirização personalizados

Geografia: Sede nos EUA com escritórios na Ásia

Número de funcionários: 1.100 funcionários nos EUA e nas Filipinas.

Receita: US\$ 17 milhões por ano

EBITDA: 18% da receita

Previsão de receita:2025 – US\$ 20 milhões

TARGET PRICE

\$ 30,000,000

GROSS REVENUE

\$ 17,000,000

EBITDA

\$ 3,060,000

BUSINESS TYPE

Central de atendimento

COUNTRY

Estados Unidos

BUSINESS ID

L#20250904

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