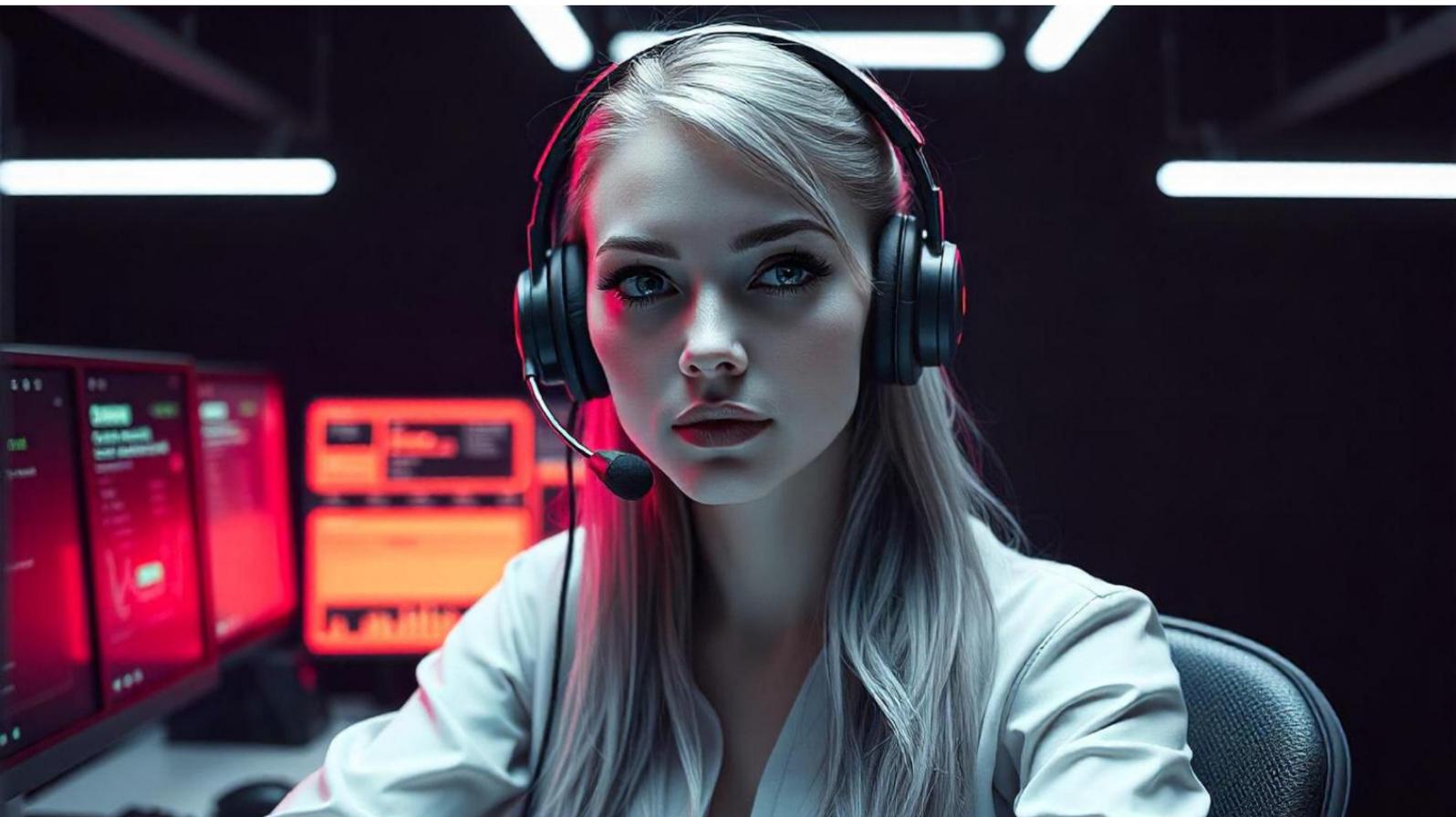


Líder em negócios de BPO



MERGERSCORP

Líder em negócios de BPO

A empresa é líder no fornecimento de terceirização de processos de negócios, com mais de 13 anos de experiência, e é uma importante participante do setor de BPO. A empresa oferece uma ampla gama de serviços a clientes de vários setores. Sua presença global, força de trabalho qualificada, proeza tecnológica e abordagem centrada no cliente a posicionam para o sucesso contínuo no cenário dinâmico e em evolução do BPO.

Informações importantes

Setores atendidos: Fintech, entrega de alimentos, micromobilidade, comércio eletrônico, saúde, telecomunicações, varejo, viagens e automotivo.

Serviços oferecidos: Atendimento ao cliente, Inbound/Outbound, Back Office, Smart Sourcing, Automação.

Geografia: Cinco escritórios na Europa

Número de funcionários: 900 FTEs

Receita: Receita anual de US\$ 10,6 milhões

EBITDA: \$2.8M

Previsão de receita:

2024: \$15M

2025: \$16M

2026: \$18M

Informações adicionais:

A empresa colabora com líderes do setor, como a Deloitte para conformidade com SSOC, 2 e AV55 para estratégia e melhoria contínua. A empresa utiliza tecnologias de ponta, incluindo UiPath, Blie Prism, Microsoft Azure, AUS e Google Cloud, para oferecer soluções eficientes e inovadoras. A empresa tem o compromisso de construir relacionamentos de longo prazo com os clientes, fornecendo soluções personalizadas que atendam às suas necessidades e objetivos específicos.

TARGET PRICE

\$16,800,000

GROSS REVENUE

\$10,600,000

EBITDA

\$2,800,000

BUSINESS TYPE

Central de atendimento

COUNTRY

Reino Unido

BUSINESS ID

L#20240735

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